



Terms and Conditions

Payment terms

50% payment to be made upfront to secure a delivery slot and start manufacturing of JB garden office, 50% outstanding balance to be paid on the delivery date. Pay making the first payment the customer is agreeing to the terms and conditions outlined below.

The Supplier may vary the contract price from the amount set out in the Quotation where he has provided services which are different or in addition to those set out in the Quotation either at the specific request of the Client or because he has been required to complete additional work which was not anticipated at the time the Quotation was made, or because of market fluctuations in the price of materials.

Guarantee

All JB garden offices come with a 10 year structural guarantee, this includes the structures floor, walls and roof at a structural level and does not include finishings such as paints electrical fittings and floor coverings. All other elements of the JB garden office a supplied with 1 years standard guarantee.

Supplier's Obligations

The Supplier shall perform all duties, services and obligations under this contract with reasonable care and skill and to a reasonable standard. He shall comply with all relevant codes of practice and statutory or regulatory requirements.

The Supplier shall take all reasonable care with the Client's property, including taking reasonable steps to protect the Client's furnishings and wall and floor coverings during the provision of the services.

The Supplier shall take all reasonable steps to prevent or reduce the expansion of any fittings, but cannot guarantee that expansion will not occur.

The Supplier shall at all times hold a valid employer and public liability insurance policy and shall hold and keep up to date any and all licenses or permits as may be required in order to provide the services.

Cancellation policy

In accordance with the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, and where the Client is a consumer within the meaning of section 12 of the Unfair Contract Terms act 1977, the Client may cancel this contract within 14 calendar days of confirmation of a start date and shall be entitled to a full refund of any monies paid to the Supplier, less an amount representing any reasonable administration costs which the Supplier has incurred. Any cancellation outside this period will not entitle the Client to a refund of any monies paid.

If the client requests the job is started before the end of the 14 day cancellation period the client automatically forfeits their cancellation rights

Delivery and Installation

JB garden offices are prefabricated and ready to be installed on delivery, suitable ground for the office is needed for the proper installation, a dry well drained area with level ground is needed for the installation of site pad stones on which the offices are erected, if this can not be achieved a suitable concrete base is recommended. The preparation of ground or base for the JB garden office is not included in the total costs and is the customer's responsibility to ensure the area is clear and ready for the installation on the delivery date given. Any extra costs incurred by JB garden offices for the site conditions not being suitable i.e. failed delivery or extra time preparing ground will be charged to the customer. If the area you wish to have your JB garden office is not level or you are unsure if it will be suitable a site inspection and quote for preparing the area can be arranged at an extra charge. Access to the area of office erection will need to be clear in height of 3 meters minimum and 1 meter minimum in width if this is not achievable contact with JB offices to check sizes is recommended. It is the customer's responsibility to ensure the access is compliant with the above guidance, failed delivery's due to site access will be chargeable to the client.

Yours Sincerely,

Joe Jackson

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